

ONLINE REGISTRATIONS FREQUENTLY ASKED QUESTIONS

Below is a list of frequently asked questions in regards to our online registration system. We often get calls that say I get this error _____ what does it mean and what do I do. Hopefully this guide will help you answer some of the questions you may find.

Account on Hold

When you are logging in and get this error it means your account balance is past due.

Fix: You may send in a check or you may call into the office with a credit card.

Breeding Not Found

There are two reasons this will pop up. The first reason is that you have purchased a female that had been bred and the breeding information was not provided or provided but incomplete. The second reason is if you own this dam with someone else.

Fix: Email the office the following information:

Dam reg# Sire reg# and if the animal you are trying to register is result of AI then we need AI Date. If the animal you are trying to register is result of natural services then we need the pasture exposed dates to _____ from _____.

Natural Sire Signature Required

This means you need the signature from the person who directly owns the bull. (If someone in your family owns the bull and it is not the direct owner of the bull you will still need a signature).

Fix: If the current owner has access to online they can go under “My Account” Under ‘Service Signatures’ click on ‘Give Signatures’ then after you have provided them with your member number they can give as many signatures as needed (there is no fee for this) If they do not have access to online you can print out the form found at www.shorthorn.org under ‘Registrations’ under ‘Other Forms’ under ‘Natural Sire Signature Form’ and get it filled out completely signed and either mailed in or faxed in and we will get them into you account.

AI Certificate Required

This means that there is not an AI certificate in your account OR in the account of whoever owns the Dam.

Fix: You may purchase an AI certificate from 1 of 3 ways. 1. You may contact the bull owners. 2. You may contact the semen company you purchased the semen through or 3. You can contact the Shorthorn Shop. www.shorthornshop.com or 888-530-4925.

NOTE: You must put the cert in the account of whoever owns the Dam ONLY

If the AI cert is in an account that you know it should not be please email the office the registration # of the bull, the account/member # the cert is currently in and the account/member# you need the cert to go in to.

Dam or Sire must have Registration #

Didn't Click the Hold Button